



MARGARET WOOD HASSAN
Governor

STATE OF NEW HAMPSHIRE
OFFICE OF THE GOVERNOR

December 16, 2016

Governor Margaret Wood Hassan
State House
107 North Main Street
Concord, NH 03301

RE: Executive Order 2016-02, "An Order Establishing the Governor's Commission on Health Care and Community Support Workforce, this letter conveys recommendations of the Commission on Health care and Community Support Workforce."

Dear Governor Hassan:

Your appointed volunteer members of the Governor's Commission on Health Care and Community Support are honored to have participated on the Commission and respectfully submit this report for your consideration and implementation.

Your charge to the Commission was to assess the scope of New Hampshire's workforce shortage problem and make recommendations to address the State's long term and short term health care workforce needs. The Commission held eight meetings to take expert testimony on the scope of the workforce shortage. We also convened six public listening sessions around the State to elicit public comment on the problems consumers and their families are facing.

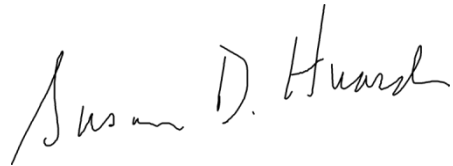
New Hampshire is facing a serious challenge in meeting its citizens' long term care needs today and in the future. Concerns about quality and safety were raised repeatedly by experts, consumers and their families. As a result of growing demand from aging baby boomers and a shrinking of the traditional caregiver labor pool, the future will be immeasurably worse without decisive action.

The Commission's Report offers short and long term recommendations to improve the health care workforce landscape in New Hampshire to better meet the need of its citizens, and proposed viable solutions to address these problems. With limited time to investigate the problems and develop solutions, much work remains to thoroughly address the current workforce shortage and impending workforce crisis in health care and direct support providers. Unfortunately, there is no silver bullet that can solve today's shortages and meet future demand. Actions are required at many levels and on many different fronts.

Your leadership in creating this Commission has been essential. We respectfully submit our Report with the hope it will serve as the foundation for future work by policymakers, service providers, educators, and stakeholders.

Thank you for your guidance and leadership.

On behalf of the Commission,

A handwritten signature in black ink, reading "Susan D. Huard". The signature is written in a cursive style with a large, stylized "S" and "H".

Susan Huard

Chair, Governor's Commission on Health Care and Community Support Workforce